



**Have A Question?  
Text us!**

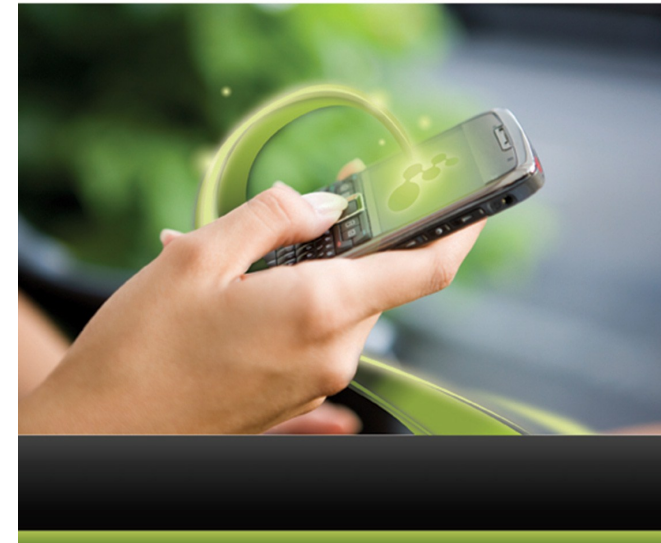
**Text [library keyword]  
and your question to  
66746**

**Save 66746 in your  
contacts as [your library  
keyword or name]**

**For more information  
about the service, visit  
[www.MyInfoQuest.info](http://www.MyInfoQuest.info)**

### **My Info Quest**

- Sponsored by South Central Regional Library Council, Ithaca, NY
- Evaluated by San Jose State University School of Library & Information Science
- Powered by Mosio's Text a Librarian Software
- Offered by [your library], bringing you the most in innovative, real-time library services.



SCHOOL OF LIBRARY AND  
INFORMATION SCIENCE

**Your library/tag line here.**

### **Have a question?**



**Librarians are standing  
by to help you!**

**Your library/tag line here**



## About My Info Quest

**My Info Quest** is an innovative service that lets you text a question to a librarian and get an answer within minutes. You can ask a question from anywhere, whether you're in the library or on the go! This service is staffed by librarians from across the U.S.

### Who can text a librarian?

The service is available to all patrons of participating libraries. For a list of participating libraries, visit [www.myinfoquest.info](http://www.myinfoquest.info).

### What types of questions can I ask?

Ask us anything! You can ask any question you might ask at your library. Keep in mind, your questions are limited to 160 characters and our answers are limited to 320 characters.

While librarians can answer health information questions, we cannot offer medical, tax, or legal advice. We are unable to renew your books or answer specific questions about your library account.

### How much does it cost?

The answers are free, but your cellphone service provider may charge for sent or received text messages. Your plan's standard text messaging rates apply. Check with your service provider for more information.

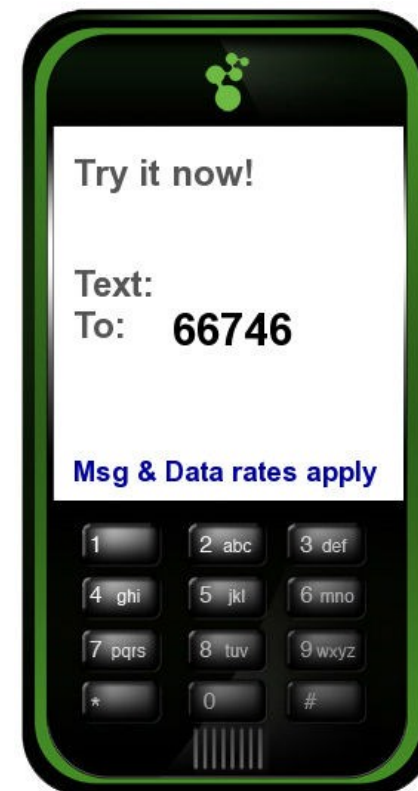
### How quickly will I get an answer?

We usually respond within ten minutes during the hours we are staffed. Questions asked after hours will receive a response the next business day. To see our hours of operation, visit our website: [www.myinfoquest.info](http://www.myinfoquest.info)



### Will my number be kept private?

We will not publish or share your phone number, and your number is not connected to your name. Questions may be temporarily saved for quality control by the participating libraries. My Info Quest does not share messages or phone numbers outside the service.



Your library's contact information here